



Residential Sales Estate Agency

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Privacy Statement

Engall Castle Ltd is committed to protecting the privacy of our users and are registered under the Data Protection Act 1998. All personal information you supply will be treated in accordance with that act.

Engall Castle will not pass on your personal information to any other person except when we believe the law requires or set out in this privacy policy.

Engall Castle may collect information from you when you register with one of our branches, through the use of on and offline forms, such as surveys, when you register with us and also automatically when you visit our on line site.

By registering to use the service provided by us, either directly in person or via our website, or any other indirect website relating to our business, you will be deemed to consent to our use of your personal information as detailed below.

The information collected as described above, may be used to send information via post, telephone, email, internet and SMS messaging and for the following purposes:

- To allow us to send information to you when managing enquiries on and off line
- To deal with any requests
- To allow us to administer your records
- To allow us to contact you for user services
- To store the information you provide in order to customise the content of any correspondence we have with you
- To update you with any relevant property or information details
- To ensure the efficient delivery of our business service to you from the point of your initial request

Communications sent to you by Engall Castle for the reasons listed above, is considered essential to the provision of the service that Engall Castle provide. However should you desire to 'opt out' you can do so by contacting us directly either on line, post, telephone or in person.

Our contact details are displayed below.

By using the Engall Castle website and associated online sites to advertise your property the details can be viewed by anyone who has internet access throughout the world. This means that your property details may be transmitted on an international basis and if a sales transaction is agreed, your data may be transmitted similarly internationally. Therefore by allowing your property details to be placed on line with Engall Castle, and by communicating with us electronically, you acknowledge and agree to our processing of personal data in this way.

We may change our privacy statement from time to time. It is your responsibility to review this privacy statement and to be aware of any such change. Your continued use of the services provided by Engall Castle will indicate your agreement to any such change.

November 2017/v1

Engall Castle Ltd Registered Co No 08470603

Registered address: Chargrove House, Shurdington Road, Shurdington, Cheltenham, Gloucestershire GL51 4GA